



Information for educational groups attending Harrogate Theatre

Thank you for choosing to visit Harrogate Theatre. We want your time with us to be as enjoyable as possible. The following guidelines will ensure that you and your group will have a safe and pleasant time.

Your co-operation is much appreciated. If you have any questions please don't hesitate to contact us.

Harrogate Theatre
Education Department

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General

Our staff are here to help you enjoy your visit safely so please ensure that all members of your party respect and follow their instructions when given.

At certain times, especially during the pantomime season, the theatre is extremely busy. We therefore ask that all groups respect the needs of other theatre patrons around the building.

Performers can see and hear everything that an audience does, just as you and your students can see and hear everything they do so...

- we welcome student's discussions about what they like and dislike about a performance – but definitely do it after you leave the theatre not during the performance.

- ensure that all students turn off all mobile phones and anything that beeps before they enter the theatre.

Remember that there are a lot of people who work very hard to put on a performance: not just performers but administrators, front of house and technical staff. Everyone will have a different opinion of what they see on stage and we welcome and appreciate constructive criticism from all our audiences rather than purely negative criticism.

Through the performing arts we can explore other points of view, learn new and different things about ourselves and about others. Everyone who views a performance will experience it in a different way. It is important to respect this process of exploration in yourselves and those around you.

Coach Parties

If your group is larger than twenty people we ask that you remain in your vehicle and send one member of your party into the theatre to alert the theatre staff of your arrival. This will allow us to guide you straight to your seats quickly and efficiently.

Please note Harrogate Theatre is located next to a very busy road. If your vehicle is parked at the rear of the theatre, on Cheltenham Parade, extra care should be taken when you and your pupils leave the coach. You are advised to use the pedestrian crossing outside North Bar.

Food and Drink

Our building is over 100 years old and we ask all visitors to respect the auditorium so that we can maintain the theatre for future customers.

Interval refreshments can be pre-ordered and brought to your seats by our staff. Please ask our Box Office for a form if you have not already received one.

Only food and drink purchased at Harrogate Theatre may be consumed on the premises.

Please report any spillages to a member of staff at the interval or at the end of the performance.

Please ensure, at the end of the performance, that all rubbish is removed from the auditorium or placed in the waste bins provided.

Toilet Facilities

Harrogate Theatre is an old building and therefore has limited toilet facilities on the Circle and Stalls levels.

Please be patient when taking pupils to the toilets and be aware of other patrons in these areas of the building.

In case of emergency

If the fire alarm sounds please follow the instructions given by the theatre staff.

In case of an accident or injury, immediately inform a member of staff.